INSPIRED INNOVATION



PROTOCOL 3™ Controller OWNER'S MANUAL

E-105 PN 313327 VERSION 1.2 6/2013

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1. About This Manual

1.1. Important User Information

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Users of this equipment must comply with operating procedures and training of operation personnel as required by the Occupational Safety and Health Act (OSHA) of 1970, Section 6 and relevant safety standards, as well as other safety rules and regulations of state and local governments. Refer to the relevant safety standards in OSHA and National Fire Protection Association (NFPA), section 86 of 1990.

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Danger!

Only fully-trained and qualified personnel should setup and maintain this equipment. Improper setup and operation of this equipment could cause an explosion that may result in equipment damage, personal injury or possible death.

The information in this document is not intended to cover all possible conditions and situations that might occur. The end user must exercise caution and common sense when installing or maintaining Despatch Industries products. If any questions or problems arise, call Despatch Industries at 1-888-DESPATCH or 1-952-469-5424.



Modbus communication protocols require the Protocol 3 controller be updated to version 2.3 or higher.

1.2. Manufacturer & Service

Despatch has specialized in thermal processing for over 100 years. Technical expertise gained over those years helps provide innovative solutions to critical applications in vertical markets and cutting edge technology worldwide. Despatch products are backed by a drive for long-term customer satisfaction and a strong sense of responsibility. The worldwide network of factory-trained Service Professionals is available to support your Despatch equipment. From full service preventive maintenance to routine repair and certified calibration and uniformity, the Despatch service network is positioned to respond to your business needs. Our service programs are customized to meet your specific needs using our Advantage Service Assurance Program (ASAP). For more information on ASAP, visit www.despatch.com.

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1.3. Organization of this Manual

This owner's manual contains the most comprehensive set of information for the Despatch Protocol 3TM controller, including installation instructions, theory of operation, operating instructions, among other things.



Danger!

Failure to heed warnings in this instruction manual and on the oven could result in personal injury, property damage or death.

1.4. Conventions

| | This icon signifies information that describes an unsafe condition that may result in death, serious injury, or damage to the equipment. |
|----------|--|
| Danger! | Danger is the signal word used to indicate a hazardous situation that, if not avoided, will result in death or severe injury. |
| Warning! | Warning is the signal word used to indicate a hazardous situation that, if not avoided, could result in death or severe injury. |
| Caution! | Caution is the signal word used to indicate a hazardous situation that, if not avoided, could result in moderate or minor injury. |
| Notice | Notice is the signal word used to indicate a hazardous situation that, if not avoided, could result in property damage. |
| Þ | This icon signifies supplemental important information. |
| LOG OUT | Bold, 10 point sans-serif typeface indicates a specific key or button on screen to click. |

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1.5. Specifications

Specifications for the Protocol 3 controller include six sets of information:

- Process Input (Table 1)
- Outputs (Table 2)
- Operating Conditions (Table 3)
- Conformance Norms (Table 4)
- Display (Table 5)
- Data Recorder (Table 6)

Table 1. Process Input.

| Item | Description | n | | |
|-----------------------------------|---|-------------------------------|---------------------|--|
| Sampling Rate: 4 per second | | nd | | |
| Resolution: | 16 bits. Always four times better than display resolution. | | | |
| Impedance: | >10MΩresis | stive, except DC mA (5Ω) a | nd V (47kΩ) | |
| Temp Stability: | Error <0.01 | % of span per °C change in | ambient temperature | |
| Supply Variation: | Supply volta | age influence negligible with | nin supply limits | |
| Humidity Influence: | Negligible if | f non-condensing | | |
| Process Display: | Displays up | to 5% over and 5% under s | span limits | |
| Process Variable Input Offset: | Reading adjustable ± Controller Span. Values added to Process Variable, Values subtracted from Process Variable. | | | |
| Sensor Break | Thermocouple & RTD—SSR output goes to 0 | | | |
| Detection. | High Limit Sensor Break alarms activate | | | |
| | Linear (4 to 20mA, 2 to 10V and 1 to 5V only)—SSR output goes to 0 | | | |
| Isolation: | Isolated from all outputs (except SSR driver) at 240V AC | | friver) at 240V AC | |
| | Туре | Range °C | Range °F | |
| | В | +100 to 1824°C | +211 to 3315°F | |
| | С | 0 to 2320°C | 32 to 4208°F | |
| | D | 0 to 2315°C | 32 to 4199°F | |
| | E | -240 to 1000°C | -400 to 1832°F | |
| Supported | J | -200 to 1200°C | -328 to 2192°F * | |
| & Ranges: | К | -200 to 1200°C | -328 to 2192°F * | |
| | L | 0 to 762°C | 32 to 1402°F * | |
| | Ν | 0 to 1399°C | 32 to 2551°F * | |
| | PtRh | 0 to 1850°C | 32 to 3362°F | |
| | 20%: 40% | | | |
| | R | 0 to 1759°C | 32 to 3198°F | |

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| Item | Description | | | |
|---|---|-----------------------------|-------------------|--|
| | S | 0 to 1762°C | 32 to 3204°F | |
| | Т | -240 to 400°C | -400 to 752°F * | |
| | Optional de | cimal place can be displaye | d up to 999.9°C/F | |
| Thermocouple Calibration: | $\pm 0.1\%$ of full range, ± 1 LSD ($\pm 1^{\circ}$ C for internal CJC if enabled). Linearization better than better $\pm 0.2^{\circ}$ C (± 0.05 typical) on ranges marked * in the table above. Linearization for other ranges is better than $\pm 0.5^{\circ}$ C. BS4937, NBS125 & IEC584. | | | |
| | Туре | Range °C | Range °F | |
| Supported RTD Types | 3-Wire PT100 | -199 to 800°C | -328 to 1472°F | |
| a Ranges. | NI120 | -80 to 240°C | -112 to 464°F | |
| | Optional decimal place can be displayed up to 999.9°C/F | | | |
| RTD Calibration: | 0.1% of full range, ±1LSD | | | |
| Linearization: | Linearization better than ± 0.2 °C (± 0.05 typical). | | | |
| Lineanzation. | PT100 input to BS1904 & DIN43760 (0.00385Ω/Ω/°C). | | | |
| RTD Excitation: | Sensor current 150µA ±10% | | | |
| Lead Resistance: | <0.5% of span error for max 50 Ω per lead, balanced | | | |
| | Туре | Range | Offset Range | |
| | mA DC | 0 to 20mA DC | 4 to 20mA DC | |
| Supported Linear | mV DC | 0 to 50mV DC | 10 to 50mV DC | |
| Types & Ranges: | V DC | 0 to 5V DC | 1 to 5V DC | |
| | V DC | 0 to 10V DC | 2 to 10V DC | |
| | Scalable from -9999 to 10000. Decimal point selectable from 0 to 3 places, but limited to 5 display digits (e.g. 9999.9) | | | |
| Maximum Overload: | 1A on mA input terminals, 30V on voltage input terminals | | | |
| DC Calibration: | ±0.1% of full range, ±1LSD | | | |
| DC Input Multi-Point: Linearization: | Up to 15 scaling values can be defined anywhere between 0.1 and 100% of input | | | |

Table 2. Outputs.

| Item | Description | |
|----------------|---|--|
| Relays | | |
| Type & Rating: | Single pole single throw (SPST); 2A resistive at 120/240VAC | |
| Lifetime: | >200,000 operations at rated voltage/current | |
| Isolation: | Basic Isolation | |

| Item | Description |
|-------------|---|
| Linear DC | |
| Resolution: | 8 bits in 250mS (10 bits in 1s typical, >10 bits in >1s typical) |
| Accuracy: | $\pm 0.25\%$ of range, (mA @ 250W, V @ 2kW). Degrades linearly to $\pm 0.5\%$ for increasing burden (to specification limits) |
| Isolation: | Basic Isolation |

Table 3. Operating Conditions (For indoor use).

| ltem | Description |
|------------------------------|--|
| Temperature: | • Operating: 0°C to 55°C (32°F to 131°F) |
| | Storage: –20°C to 80°C (-4°F to 176°F) |
| Relative Humidity: | 20% to 95% non-condensing |
| Supply Voltage and Power: | 100 to 240VAC ±10%, 50/60Hz, 20VA |

Table 4. Conformance Norms.

| Item | Description |
|------------------------|---|
| EMI: | CE: Complies with EN61326 |
| Safety Considerations: | CE: Complies with EN61010-1. UL, cUL to UL61010C-1. Pollution Degree 2, Installation Category II |
| Front Panel Sealing: | IP65 rating. IP20 behind the panel. (IP rating not recognized / approved by UL) |
| Front Panel Cleaning: | Wash with warm soapy water and dry immediately. Close the USB cover (if fitted) before cleaning. |

Table 5. Display.

| Item | Description |
|---------------------|--|
| Display Type: | 160 x 80 pixel, monochrome graphic LCD with a dual color (red/green) backlight |
| Display Area: | 66.54mm (W) x 37.42mm (H) |
| Display Characters: | 0 to 9, a to z, A to Z, plus () - and _ |

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| ltem | Description |
|---------------------|--|
| Recording Memory: | 1Mb non-volatile flash memory. Data retained when power is turned off |
| Recording Interval: | 1; 2; 5; 10; 15; 30 seconds or 1; 2; 5; 10; 15; 30 minutes |
| Recording Capacity: | Dependent on sample rate and number of values recorded. Two values can be recorded for up to 7 days at 10s intervals. More values or faster sample rates deduce the maximum duration. |
| RTC Battery Type: | VARTA CR 1616 3V Lithium. Clock runs for >1 year without power (Part # 274030) |
| RTC accuracy: | Real Time Clock error <1 second per day |

Table 6. Data Recorder.

2. Safety

2.1. Safety Information

Do not work on the Protocol 3 controller without reading and understanding this section which contains important information and warnings. Ignoring these warnings can result in death, serious injury or damage to the machine and product.

2.1.1. Lockout

Machine lockout places the Protocol 3 controller into a zero energy state and prevents accidental machine start up. Always follow the Lockout Procedure described in this Section before cleaning, maintaining or repairing the Protocol 3 controller. An accidental start-up, while working on the Protocol 3 controller, can result in serious injury or death.

2.1.1.1. Lockout Requirements

- 1. Every power source that can energize any element of the Protocol 3 controller must be shut off at the closest possible power source. This includes air, water, nitrogen and electricity, including the Disconnect Switch.
- 2. After energy sources are locked out, test to ensure circuits are de-energized.

2.1.1.2. Lockout Procedure with Despatch Products

Personnel authorized to lockout equipment must have the necessary locks to perform the lockout.

- 1. Physically disconnect all electrical power to the machine or lockout (with a padlock) the appropriate breaker or disconnects.
- 2. Close all valves and bleed off any pressure.
- 3. Test for power by attempting a start with the machine controls.
- 4. Identify the Lockout Condition with a tag on the electrical disconnect and pneumatic shut off valves.
- 5. When work is complete, remove all tags and restore the machine to its working state.

2.2. Maintenance

Only qualified and trained personnel should perform maintenance or repair.



Danger!

Electrical panels contain high voltage. Disconnect and lock out the power supply before working inside any electrical panels. Failure to lock out the power supply will result in death or injury.

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2.3. Electrical Power

Only qualified and trained personnel should perform electrical maintenance or electrical repair.



Danger!

Contact with energized electrical sources will result in serious injury or death.

- Before performing maintenance, disconnect all electrical power from the machine. Use a padlock and lockout all disconnects feeding power to the machine.
- Never clean or repair the controller when in operation.
- Unauthorized alterations or modifications to Protocol 3 controller are strictly forbidden. Never modify any electrical circuits. Unauthorized modifications can impair the function and safety of the Protocol 3 controller.

2.4. Fire

Keep the Protocol 3 controller clean and free of scrap materials, oil or solvents to prevent the possibility of fire. In the event of fire, use a fire extinguisher as follows.

- 1. De-energize the machine immediately by pushing an Emergency Stop push button (if supplied).
- 2. Turn off the remote main disconnect (customer supplied disconnect).
- 3. If the fire is in the workspace, keep the door closed.
- 4. Extinguish the fire.



Danger!

Always disconnect all power before extinguishing a fire. Attempting to extinguish a fire in a machine connected to electrical power will result in serious injury or death.

2.5. Equipment Lockout Requirements

To prevent injury or equipment damage during inspection or repair, the Protocol 3 controller must be locked out.

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3. Theory of Operation

The Protocol 3 is a microprocessor based digital temperature controller designed for simple and flexible oven operation (Figure 1). The Protocol 3 controller operates as a dual-functioning controller/high limit instrument. The control portion utilizes a time-proportioning voltage signal to control heating devices with minimal temperature fluctuations.



The high limit portion protects the product and/or the

oven from overheating. If the product being processed has a critical high temperature limit, the high limit setpoint should be set to a temperature somewhat below the temperature at which the product could be damaged. If the product does not have a critical high temperature limit, the high limit setpoint should be set 5 to 15 degrees higher than the maximum programmed setpoint at which the oven will operate.

The Protocol 3 controller provides three primary operating modes:

- Manual: Oven operates continuously at a fixed temperature until turned off.
- **Timer**: Oven operates at a fixed temperature for a user-selected time period, and then automatically turns off.
- **Profile**: Temperatures increase or decrease as defined by 255 segments that can be allocated to 64 ramp and soak profiles. The profiles can be linked to provide additional temperature combinations.

The Protocol 3 controlled is equipped to allow a ramp/soak temperature control, which maintains oven temperature with either a fixed setpoint or a ramp/soak profile.

3.1. System Control—In General

- The Protocol 3 controller provides outputs for the cooling fan, door lock switch/door release pushbutton, and optional beacon light
- A number of profiles for oven heating cycles are stored in the Protocol 3 controller. Access profiles using the Protocol 3 keypad
- The Protocol 3 controls the solenoid valves in an inert atmosphere oven for purge, maintain and water cooling operation
- The Protocol 3 can also be operated remotely with a PC running Protocol Manager software.

3.1.1. High-Limit Function

The Protocol 3 controller has an integrated high limit function which disables the heater output when tripped. The High-Limit temperature is displayed as HLPV (Manual Mode only).

If the high limit trips, the Hi-Limit indicator will light and the relay must be manually reset. Allow the oven to cool several degrees below the setpoint (or increase the high limit setpoint) and then press \Box . The indicator will turn off.

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3.1.2. Outputs

The Protocol 3 controller comes standard with an output signal that can transmit temperature data, setpoint data or control power to a user-supplied recording device. Output relays (five) can also signal user-specified events or alarm to external devices (Figure 2 and Figure 3).

- **Heating output:** The control output is a DC voltage open-collector output which is time-proportioned and designed to control a heat control device such as a solid state relay.
- **High limit:** The high limit output is a SPDT relay which is energized under normal operating conditions. If the control senses a temperature higher than the high limit setpoint, or if there is a sensor error, the high limit relay will de-energize until the condition is cleared and **Reset** is pressed. When the high limit relay is de-energized, the heater is disabled.
- **Retransmission:** The retransmission output is a signal that is proportional to the process temperature, setpoint or control power:
 - o 0-5V
 - o 0-10V
 - o 2-10V
 - o 020 ma
 - o 4-20 ma
 - o 0-10VDC Power Supply

The signal can be an input to other devices such as a chart recorder.

• **Relays**: The five SPST dry contact relay outputs can be configured to function as alarms, events, or end of cycle. These outputs can be utilized in Manual, Timer or Profile Modes.

3.2. Remote Communication

When used with a PC running Protocol Manager[™] software, the Protocol 3 controller allows an operator to remotely control the oven, download recipes and log data.



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Figure 2. Typical Controller Output Sticker.



Figure 3. Protocol Plus to Protocol 3 Connection Conversions.

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4. Assembly & Setup



Danger!

All grounding and safety equipment must be in compliance with applicable codes, ordinances and accepted safe practices.



Warning!

Disconnect the main power switch or power cord before attempting any repair or adjustment.

4.1. Install the Protocol 3 Controller

When replacing a Protocol 3 controller, follow the steps below. Tools required for installation include $\frac{1}{4}$ " socket set with #1 bit, #2 Philips screwdriver.

- 1. Disconnect the power.
- 2. Unplug all terminals on the rear of the control, noting the proper connections (Figure 3).
- 3. Remove the retaining clips for the controller.
- 4. Remove the controller.
- 5. Insert the new controller into the panel.
- 6. Fasten the retaining clips.
- 7. Re-plug all terminals.
- 8. Secure the control panel.

4.2. Protocol 3 Controller Conversion with NO Options

To replace the older model Protocol Plus controller with the newer Protocol 3 controller, connect terminal blocks as indicated in Table 7 and Figure 3.

| Terminal Block | Former Protocol Plus Connections | New Protocol 3 Connections |
|---|---|---|
| Three pin terminal block for power leads | Terminals 30, 31, 32 | Terminals 1, 2, 3 |
| Five pin terminal block for SSR and Hi-limit | Terminals 17, 18, 19, 20, 21 | Terminals 26, 27, 28, 29, 30 |
| Remove the four-pin terminal block from thermocouples and | Control Thermocouple Terminals 13, 14 | Control Thermocouple Terminals 17, 18 |
| rewire with two three-pin blocks. | Hi-limit Thermocouple Terminals 15, 16 | Hi-limit Thermocouple Terminals 32, 33 |

Table 7. Protocol Plus to Protocol 3 Controller Conversion

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4.3. Setting Up Remote Communication

Remote communication between the Protocol 3 controller and a PC running the Despatch Protocol Manager software involves providing each controller with a unique address and following the communication protocol procedures. Up to 32 separate controllers can be run from a PC running the Despatch Protocol Manager software. See the Protocol Manager Instruction Manual for the complete set-up procedure.

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5. Working with Operating Modes



5.1. User Controls

Each Protocol 3 Controller has six keypad switches (Table 8). Use the buttons to navigate user menus, adjust parameter values and control outputs. In configuration screens, a context sensitive scrolling help-text displays user-guides about the function of the keys across the bottom of the screen.

The Protocol 3 Controller has nine LEDs which indicate a variety of instrument functions (Table 9).

When the Protocol 3 Controller is first powered ON, the screen displays Select a Mode (Figure 4). Use \square and \square to navigate and \square to select the highlighted mode.



Figure 4. Select a Mode Display.

Table 8. Keypad Buttons and Functions.

| Table 6. Reypau buttons and Functions. | | |
|--|----------|--|
| Keypad | Function | |
| Button | | |
| | | |

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| Button | |
|---------------|--|
| + | Navigate to previous screen Press to move back to the previous parameter or screen in the current mode. NOTE: Pressing this switch undates the instrument to the value |
| | displayed. If editing a parameter, ensure the current (highlighted) parameter value is correct before pressing. Navigate down through menu/parameter lists |
| | Menus and configuration choice screens: Press to move to the next item on the list. |
| | Editable values: Press to decrease. Press and hold to speed the change. |
| | Trend View: press to move the Cursor Line back through stored data points. |
| | Navigate up through menu/parameter lists Menus and configuration choice screens: Press to move to the previous item on the list. |
| | • Editable values: Press to increase. Press and hold to speed the change. |
| | Trend View: press to move the Cursor Line forward through stored data points. |
| \rightarrow | Navigate to next item on a screen or to next screen Press to move forward to the next parameter or screen in the current mode. |
| | Enables Edit on parameters in the Main Mode selections. |
| | Æ |
| | NOTE: Pressing this switch updates the instrument to the value displayed. If editing a parameter, ensure the current (highlighted) parameter value is correct before pressing. Manual Timer and Profile Mode: press to stop current process |
| \cap | In Manual Mode, pressing switch disables the controlling output |
| | In Timer Mode, pressing switch stops timer and disables controlling output |
| | In Profile Mode, pressing switch stops current profile and disables controlling output |
| | Reset Latched High Limit relay if below alarm condition If High Limit alarm is active, press to release the High Limit relay. |

| Keypad Button | Function |
|------------------|--|
| | not in the High Alarm State (LED indicator turned OFF). |
| | Simultaneously press 🚺 and 🔀 to move up one menu level: |
| | From Select a Mode, pressing both moves to the main menu. |
| | • From Sub-menus, press both several times to reach the main menu. |
| | |
| | NOTE: Simultaneously pressing these switches updates the instrument to the value displayed. If editing a parameter, ensure the current (highlighted) parameter value is correct before pressing. |

| LED | Function |
|----------|---|
| | Power LED: When lit, indicates power to the device. |
| • | Heater LED: When lit, indicates primary heating output is active. |
| • | Profile LED : When lit, indicates a profile is currently running. |
| • | Timer LED : When lit, indicates a timer is currently running. |
| • | Manual LED : When lit, indicates the controller is in Manual Mode. |

Table 0 I FD J T. -4-

| LED | Function |
|---|--|
| | Cycle Complete LED : When lit, indicates the controller is currently stopped. |
| DEV HOLD | When lit during a profile or Timer Mode, indicates process value has deviated from the soak value indicated by the controller. Set Soak Deviation value in the Profile Configuration mode or in the Timer Mode from the Main Menu. See Troubleshooting Section 7 for more information. |
| HI LIMIT | When lit indicates the controller has exceeded the High Limit Value. Set High Limit Alarm Value and Hysteresis in the Alarm Configuration menu. |
| (Four LEDs located above LCD display) | When lit, indicates relays 1-4 are active. Relay can be assigned as an Event, Alarm or Cycle. |

5.2. First Screens



At initial power-up, control is in **Select a Mode**. This screen allows the choice of manual mode, timer mode or profile mode.

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5.2.1. Manual Mode

Manual Mode allows the oven to operate continuously at a fixed temperature until turned off. Use Manual Mode (Figure 5) to control Set Point, High Limit Value and four relays.



Figure 5. Manual Mode Display Screen.

5.2.1.1. Display Manual Mode

| From the Select a Mode screen, press or | 🔟 to navigate to Manual Mode. Press 🖾 to select |
|--|---|
| the highlighted option. Press to exit from | Manual Mode and 🖸 to stop all outputs. |

5.2.1.2. Start Manual Mode

- 1. Navigate to and highlight Manual Mode.
- 2. Press to display the Manual Mode screen.
- 3. Manual Mode allows you to set the setpoint (SP), and the High Limit set point (HLSP).
 - a. Press or to navigate through the menu.
 - b. Select and highlight the menu item.
 - c. Press
 - d. Press or to change values.
 - e. Press to select the value.
- 4. Manual Mode allows you to set event relay status
 - a. Press or to navigate to and select the appropriate relay (Figure 5).
 - b. Press to toggle the relay on and off.
- 5. Once all parameters are set, press or both to navigate to and highlight **Start**.
- 6. Press to start the process.
 - a. Press to abort the process.

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- b. After pressing \bigcirc , press \frown to return to **Select a Mode** screen
- 7. Adjust the temperature setpoint while running in Manual or Timer Mode by:



- f. Press **See** to return to normal display.
- 8. Return to Stopped Mode at any time, press 🖸 and the Cycle Complete LED will illuminate Press 🔄 to select a mode screen.

5.2.2. Timer Mode

Use **Timer Mode** to control Time Set Point: when the time expires, the control output is turned OFF (Figure 6).

- 1. Navigate to and highlight **Timer Mode**.
- 2. Press or to navigate to the desired time or temperature units.
- 3. Press to select the value to change.
- 4. Press or to change value.
- 5. Press to enter the desired value.
- 6. **Timer Mode** allows you to set event relay status:
 - a. Press or to navigate to and select the appropriate relay (Figure 5).
 - b. Press to toggle the relay ON and OFF.

7. Set all parameters then press or to navigate to and highlight **Start**.

- 8. Press to start the process.
 - a. Press to abort the process
 - b. Press **b** to return to Select a Mode screen.
- 9. Adjust the temperature setpoint while running in Manual Mode or Timer Mode by:
 - a. Press

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Figure 6. Timer Mode Display Screen.



- 10. To return to **Stopped Mode** at any time, press and the Cycle Complete LED will illuminate.
- 11. Press **I** to return to **Select A Mode** screen.

5.2.3. Profile Mode

| Navigate to HLSP to set the High Limit Setpoint before running a profile. Use Profile Mode to |
|---|
| select and run profiles that are programmed into the unit (Figure 7). Press or to |
| navigate, 🔀 to select the highlighted profile. Press 🔀 to start profile. Press Io to stop the |
| profile and E to exit Profile Mode (profile must be stopped to exit Profile Mode). |

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Figure 7. Profile Mode.



5.2.4. Main Menu

The Main Menu (Figure 8) provides access to a number of useful sub menus (Table 10). Access the Main Menu from the **Select a Mode** screen (Figure 4) by:

- 1. Simultaneously press \square and \square .
- 2. Press \square or \square to navigate, \square to select the highlighted option.
- 3. Press \blacksquare to enter that mode.

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Figure 8. Main Menu.

| Table 10. Sub Menu De | escriptions |
|-----------------------|-------------|
| | |

| Menu Item | Description |
|---------------------|---|
| Mode Selection | Return to Select a Mode screen |
| Timer Mode | See Timer Mode Option (Section 5.2.2) |
| Profile Setup | Create, edit and delete profiles |
| Recorder Control | Start, stop and delete recordings on unit. |
| USB Menu | Access all read/write options to USB device |
| Configuration Menu | Program all input and output settings |
| Automatic Tuning | Opens selection for Auto and Self Tune features |
| Product Information | Display information about unit |
| Service Information | Display name and address of service department |

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5.3. Setting up a Profile



Use Profile Setup to create, edit and delete profiles (Figure 9). Access the Profile Setup from the Main Menu screen. The Profiler option allows storage of up to 255 profile segments, shared between a maximum of 64 Profiles. Each profile controls the value of the setpoint over time; increasing, decreasing or holding its value as required. See Table 11 for Profile Setup options. Figure 10 (Table 12) shows the Protocol 3 Controller configuration options. Table 13 shows the full list of Profile Parameter options.



Figure 9. Profile Setup.



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| Table 11. Frome Setup Opt | 10115. |
|---------------------------|---|
| Menu Item | Description |
| General Configuration | Enable remote Profile control and Profile automatic start |
| Create a Profile | Create profile |
| Edit a Profile Header | Change the name of any created profile |
| Edit a Profile Segment | Change the settings of a specific segment in a profile |
| Insert a Segment | Create a new segment in an existing profile |
| Delete a Segment | Delete a segment in an existing profile |
| Delete a Profile | Delete an existing profile |
| Delete all Profiles | Delete all profiles in the unit |

Table 11. Profile Setup Options.

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Figure 10. Profile Setup Menu.

| Step # | Protocol 3 Descriptor | Option | Description |
|----------|------------------------|---------------------------------------|--|
| General | Configuration | | |
| 1 | Romoto Profilo Control | Disabled | Disallow a remote source to run a profile |
| 1. | Remote Frome Control | Enabled | Allow a remote source to run a profile |
| | Automatia Start | Disabled | Disallow use of delayed start time |
| 2. | Automatic Start | Enabled | Allow controller to start at a later time with |
| | | Enabled | programmed delay |
| Create a | a Profile | - | |
| 3 | Enter a Profile Name | | Unique name for each profile using up to 8 |
| 0. | | | characters |
| | | None | Profile start not delayed |
| | | After Delay | Set hours and minutes to delay before |
| | | | starting the profile |
| 4. | Profile Start Trigger | | Set time of day (hour and minutes) and day |
| | | Day and Time | of week to start profile. Options include |
| | | , , , , , , , , , , , , , , , , , , , | each day of the week and combinations of |
| | | | days. |
| | | | If power-down occurs while this profile is |
| | | | to take during nower-up: |
| | | Control Off | Controller goes to OFF |
| | Profile Recovery | Restart Profile | Controller restarts current profile |
| 5. | Method | Maintain Last | Controller maintains previous profile |
| Motriou | Mothod | Profile SP | setnoint |
| | | Continue | Controller continues (for specified time) the |
| | | Profile | profile from where it was when power |
| | | | failed. |
| | | | If program aborts, profile should: |
| | Drofile Abort Action | Control Off | Controller goes off |
| 6. | Profile Abort Action | Maintain Last | Choose the number of times to cycle the |
| | | Profile SP | program, up to an infinite number of times. |
| Edit a P | rofile Segment | | |
| 7. | | Ramp Time | Set target setpoint (degrees centigrade) |
| | | | Set the segment ramp time (hh:mm:ss) |
| | | | Set the Auto-Hold Type: None, Above |
| | | | Setpoint, Below Setpoint, Band. |
| | | | • Set Events 1-5: Press 🛆 or 🔽 to |
| | | | toggle between Active and Inactive. |
| 8. | | Ramp Rate | Set the target setpoint (degrees |
| | | | centigrade) |
| | | | • Set the segment ramp rate in units per |
| | Ealt Segment Number | | hour |
| | | | Set the Auto-Hold Type: None, Above |
| | | | Setpoint, Below Setpoint, Band. |
| | | | • Set Events 1-5: Press 🚺 or 🔽 to |
| | | | toggle between Active and Inactive |
| Q | | Sten | Set the target setpoint (degrees centigrade) |
| 10 | | Dwell | Choose time to dwell at setpoint |
| 10. | | | Specify Auto-Hold type: None Above |
| | | | setnoint Below setnoint Band |
| | 1 | 1 | solpoint, bolow solpoint, band |

Table 12. Profile Setup Steps, Options and Descriptions.

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| Step # | Protocol 3 Descriptor | Option | Description |
|--------|-----------------------|----------|---|
| | | | • Set Events 1-5: Press or to to toggle between Active and Inactive |
| 11. | | Hold | Choose when to release Hold: Operator |
| | | | Key Press or Time of Day |
| | | | • Set Events 1-5: Press or vto toggle between Active and Inactive |
| 12. | | Loop | Set the number of times to loop current segment |
| | | | Specify how to move back to the host segment after specified loops: Ramp time, hold |
| | | | Set Events 1-5: Press or to toggle between Active and Inactive |
| 13. | | Join | Joins one profile to another: specified |
| | | | profile immediately follows first profile |
| | | | Navigate to and highlight to select from |
| | | | among the current profiles |
| | | | • Set Events 1-5: Press or to |
| | | | toggle between Active and Inactive |
| 14. | | End | Ends the segment and creates the profile. |
| | | | Choose segment type from: Control Off, |
| | | | Maintain Last Profile SP, Control Off With |
| 15 | | Popoat | Popoats sequence specified number of |
| 15. | | Sequence | times and then ends the segment and |
| | | Then End | creates the profile. Along with enter |
| | | | numbering of times to repeat sequence |
| | | | choose from: Control Off Maintain Last |
| | | | Profile SP, Control Off with Events |

5.3.1. Prepare for Profile Setup

From the Select a Mode screen, simultaneously press \square and \square to display the Main Menu (Figure 8):

- 1. Navigate to and highlight **Profile Setup**.
- 2. Press to display **Profile Setup Enter Profiler Mode Unlock Code** screen.
- 3. Press to enter Unlock Code 0010.
- 4. Press to display the **Profile Setup** screen.
- 5. Press to move right and to move left. Press or navigate through numbers, uppercase letters and lower case letters.
- 6. After entering the profile name, press is as often as necessary to move to the next screen.

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Table 12 will serve as a useful guide for both general configuration and setting up a profile.

| F | Before initiating the Profile Setup, use the programming worksheet (Section 8.3) to work out all parameters. Once the Profile Setup is begun, setup must continue to the end or lose all entered values. |
|---|---|
|---|---|

| When programming an oven with a gas-fired heater, note that the burner can be started manually or by programming a profile using the Protocol 3 controller. |
|---|
|---|

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5.3.2. Sample Profile

Figure 11shows a graphic representation of the sample profile, while Figure 12 shows the parameters entered to achieve that profile. Section 5.3.3 shows how to enter the profile.



Figure 11. Sample Profile.

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| Profile N | lame: 1 | | | | | | | | |
|------------------------------------|--------------|----------|----------|--------------|--------|------|---|---|---|
| Profile Number: <i>Profile 001</i> | | | | | | | | | |
| | Commont | Tarmat | | Auto | Events | | | | |
| Segment | Туре | Setpoint | Time | Hold Type | 1 | 2 | 3 | 4 | 5 |
| 1 | Ramp Time | 100 | 01:00:00 | None | | | | | |
| 2 | Dwell | | 01:00:00 | None | | | | | |
| 3 | Ramp Time | 50 | 02:00:00 | None | | | | | |
| 4 | End | -55 | Сл. | | | 0 22 | | | |
| | e e | | | | | | | | |
| | | | | | | | | | |
| Ĭ | | | | | | | | | |

Figure 12. Sample Profile Values.

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5.3.3. Key In the Sample Profile Setup

To help show the process of setting up a profile, this section uses the sample profile as an example (from Figure 11 and Figure 12). Figure 10 shows the overall flowchart for working with Profile Setup. For entering sample values, we choose the default values.

Navigate to and Enter Profile Setup

From Select a Mode screen, simultaneously press 🚺 and 🖾 to display the Main Menu:

- 1. Navigate to and highlight **Profile Setup**.
- 2. Press to display **Profile Setup Enter Profiler Mode Unlock Code** screen.
- 3. Press i to enter Factory Unlock Code 0010.
- 4. Press to display the **Profile Setup** screen.
- 5. Press **L** to select **Create a Profile.**
- 6. Press to enter mode.
- 7. Input unique Profile name: press it to move right and it to move left. Press is or to navigate through numbers, uppercase letters and lower case letters.
- 8. After entering the profile name, press as often as necessary to move to the next screen.
- 9. For **Profile Start Trigger**, when **None** is highlighted, press to complete the entry.
- 10. For **Profile Recovery Method**, when **Control Off** is highlighted, press to complete the entry.
- 11. For **Profile Abort Action**, when **Control Off** is highlighted, press to complete the entry.
- 12. For **How Many Time to Cycle Program**, press A and **N** navigate to the desired number of cycles.
 - a. Press to complete the entry.

Program Segment 1 according the Sample Profile (Figure 11 and Figure 12):

- 13. When **Segment Number 1** displays, press
- 14. Highlight **Ramp Time** and press
- 15. For Target Setpoint,
 - a. Press or navigate to 100°C (212°F).
 - b. Press to complete the entry.
- 16. For Segment Ramp Time,
 - a. Press \square or \square navigate to 1 hour (**01:00:00**).

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Mode.

| b. Press as needed to complete the entry. |
|---|
| 17. For Auto-Hold Type, when None is highlighted, press it to complete the entry. |
| 18. For Event 1-5, press as needed to accept Inactive. |
| Program Segment 2 according the Sample Profile: |
| 19. When Segment Number 2 displays, press |
| 20. Highlight Dwell and press |
| 21. For Dwell at 100.0°C (212 °F) , a. Press \square or \square payigate to 1 hour (01:00:00) |
| b. Press as needed to complete the entry. |
| 22. For Auto-Hold Type, when None is highlighted, press it to complete the entry. |
| 23. For Event 1-5, press as needed to accept Inactive . |
| |
| Program Segment 3 according the Sample Profile: |
| 24. When Segment Number 3 displays, press |
| 25. Highlight Ramp Time and press |
| 26. For larget Setpoint, a Press \square or \square navigate to 20°C (68°F) |
| h Press i to complete the entry |
| 27. For Segm <u>ent</u> Ramp Time, |
| a. Press \square or \square navigate to 2 hours (02:00:00). |
| b. Press as needed to complete the entry. |
| 28. For Auto-Hold Type, when None is highlighted, press 🔀 to complete the entry. |
| 29. For Event 1-5, press as needed to accept Inactive . |
| |
| Finish Profile Creation: |
| 30. When Segment Number 4 displays, press |
| 31. Highlight End and press |
| |



Note: Last segment must be an End segment to exit Profile Entry

- a. For Segment End Type, with Control Off highlighted, press
- 32. For **Profile Created**, press
- 33. Press and Z to display the Main Menu. Press or v to select Mode Selection and press .

Table 13. Profile Parameter Options.

| Profile Parameter | Options | | |
|-------------------------|---|--|--|
| Profile Limits | Number of profiles = 64 maximum. | | |
| | Total number of segments (all programs) = 255 maximum. | | |
| Loop Back Segments | 1 to 9999 loops back to specified segment. | | |
| Profile Cycling | 1 to 9999 or Infinite repeats per profile. | | |
| Sequence Repeats | 1 to 9999 or Infinite repeats of joined profile sequences. | | |
| Segment Types | Ramp Up/Down over time, Ramp Rate Up/Down, Step, Dwell, Hold, Join A Profile, End or Repeat Sequence Then End. | | |
| Time-base | All times specified in hh:mm:ss (Hours, Minutes & Seconds). | | |
| Segment Time | Maximum segment time 99:59:59 hh:mm:ss. Use loop-back for longer segments (e.g. 24:00:00 x 100 loops = 100 days). | | |
| Ramp Rate | 0.001 to 9999.9 display units per hour. | | |
| Hold Segment Release | Release With Key-press, At Time Of Day or via a Digital Input. | | |
| Start From Value | 1st segment starts from current setpoint or current PV input value. | | |
| Delayed Start | After 0 to 99:59 (hh:mm) time delay, or at specified day(s) & time. Note: Enable Automatic Start in the Profile Setup: General Configuration Menu. Delayed start will not operate unless Automatic Start has been enabled. | | |
| Profile End Action | Selectable from: Control Off, Maintain Last Profile SP , Control Off with Events . Use Controller Setpoint or Control Outputs Off. | | |
| Profile Abort Action | Selectable from: Keep Last Profile Setpoint, Use Controller Setpoint or Control Outputs Off. | | |
| Power/signal Loss | Selectable from: Continue Profile, Restart Profile, Keep Last Profile | | |
| Recovery Action | Setpoint, Use Controller Setpoint or Control Outputs Off. | | |
| Auto-Hold | Off or Hold if input >Band above and/or below SP for each segment. | | |
| Profile Control | Run, Manual Hold/Release, Abort or jump to next segment. | | |
| Profile Timing | 0.02% Basic Profile Timing Accuracy. | | |
| Accuracy | \pm <0.5 second per Loop, End or Join segment. | | |
| Segment Events | Events turn on for the duration of the segment. For End Segments, the event state persists until another profile starts, the user exits from profiler mode, or the unit is powered down. | | |

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5.4. Recorder Control

Use Recorder Control to start, stop and clear recordings (Figure 13). Access the Recorder Control from the Main Manu.

- 1. Navigate to and highlight **Recorder Control**.
- 2. Press to display Recorder Control Enter Data Recorder Unlock Code screen.
- 3. Press 🖾 as necessary to enter Factory Unlock Code 0010.
- 4. Press to display the **Start/Stop Data Recording** screen.



Figure 13. Recorder Control.

5. Press or to highlight and press to Stop Recording or Start Recording.

The Recorder Status screen (Figure 14) displays after selecting an option.

Clear a recording while in Recorder Status screen

by pressing to advance to the **Clear Recordings** screen.

| • | • | • | • |
|---------|-----------|--------|------------|
| Recorde | er Status | . REC | ORDING |
| Record | ing Mode: | | |
| Record | d Until M | lemona | Used |
| Sample | Size: | | 315 |
| Memory | Remainin | na: 10 | 046.0kb |
| Time R | emaining: | 90 |):47:40 |
| TIME R | emaining: | 30 | J: 47 : 4(|

Figure 14. Recorder Status.



All recordings in the unit can be downloaded to a USB device using the USB port and the USB Menu.

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5.5. USB Menu

Use **USB Menu** to perform read/write options for USB devices connected to the unit using the front USB port (Figure 15). Access the USB Menu from the **Main Menu**. See Table 14 for USB Menus options.





| • • • | • • • • |
|--|--|
| USB Menu Read/Write To USB Device? Write Recorder Los File Read Profile File Write Profile File Read Configuration File | USB Menu Read/Write To USB Device? Read Profile File Write Profile File Read Configuration File Write Configuration File Frior Item # = Choose |

Figure 15. USB Menu.

- 1. Navigate to and highlight **USB Menu**.
- 2. Press to display Mode Unlock Code screen.
- 3. Press 🖾 as necessary to enter Factory Unlock Code 0010.
- 4. Press to display the **USB Menu** screen.

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| - | Table 14. | USB | Menu | 0 | ptions. | |
|---|-----------|-----|------|---|---------|--|
|---|-----------|-----|------|---|---------|--|

| Menu Item | Description |
|--------------------------|--|
| Write Recorder Log File | Writes recorder Log data to USB |
| Read Profile File | Read profile from USB device to unit |
| Write Profile File | Write profile from unit to USB device |
| Read Configuration File | Read configuration file from USB device to unit |
| Write Configuration File | Write configuration file from unit to USB device |

| • |
|---|
|---|

The Protocol 3 controller continues to control operations when initializing the USB memory stick. Allow time for initializing to complete before beginning new tasks.

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5.5.1. Working with USB Memory Stick Folders and Files

Insert a memory stick into the port on the front panel (Figure 16). The Protocol 3 performs an initialization process that finds and/or creates folders on the memory stick (Figure 17):

- **DEVICE**: This folder must be located in the Root of the USB memory stick
- **CONFIG**: Configuration files (*.bct)
- **PROFILE**: Profile program files (*.pfl)
- **RECORDER**: Recorder log folders and files. The user is asked for a new recorder subfolder name before transferring recorder data to USB. The log files (*.csv) are placed in this folder.



Figure 16. USB Port on Front Panel.







| F | If the file or folder named already exists, data will be overwritten. |
|---|---|
|---|---|

| Do | o not remove the memory stick from the USB port while a data |
|-----|--|
| tra | ansfer operation is in progress. Data loss or corruption may |
| res | esult. |

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5.5.2. File Naming Conventions

The Protocol 3 controller names the first recorder log file **000001-1.csv**. Each time the recording parameters are changed, a new file is created. For instance, changing the recording parameters two times would produce these file names:

- 000002-1.csv
- 000003-1.csv

Note that:

- Stopping or starting a recording does not create a new file.
- For any file exceeding 65,500 data lines, the Protocol 3 controller creates a new file with the last digit incremented by 1, for instance: **000001-2.csv**, then **000001-3.csv**.



5.5.3. Create a New Name Before Writing to the USB Device

Before writing a file (Write Recorder Log File, Write Profile File, Write Configuration File), to the USB device, create a new name for the file or folder.

- 1. Insert the memory stick into the USB port.
- 2. For Enter USB Mode Unlock Code, press to reach 0010.
- 3. Press *is* to display the **Read/Write To USB Device?** choices:
 - a. Write Recorder Log File
 - b. Read Profile File
 - c. Write Profile File
 - d. Read Configuration File
 - e. Write Configuration File
- 4. For Write Recorder Log File, press it display Enter a Folder Name.
- 5. Input unique file name: press it to move right and it to move left. Press or it navigate through numbers, uppercase letters and lower case letters.
- 6. For Confirm Write?,
 - a. Press **No** to abort the process and return to the previous menu
 - b. Press **Yes** to continue to write the file or folder.

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5.6. Configuration Menu

Configuration provides access to menus that allow for setting up 11 different options:

- 1. Input: Input settings and calibrate for process and High Limit Inputs
- 2. Control
- 3. Output
- 4. Alarm
- 5. Power Fail Recovery
- 6. Comms. (Communication)
- 7. Recorder
- 8. Clock
- 9. Display
- 10. Lock Code Configuration
- 11. Reset to Defaults

Navigate the configuration menus options using the flowchart (Figure 18) or Table 15. Figure 18 shows the Protocol 3 Controller configuration options. Access the Configuration from the Main Manu (Section 5.2.4):

- 1. Simultaneously press \square and \square
- 2. Navigate to Configuration Menu using or or
- 3. Press to Enter Configuration Menu Mode Unlock Code.
- 4. Press it to reach **0010**, the Mode Unlock Code.
- 5. Press *is* to display the configuration choices.
- 6. Navigate to the desired option using \square and \square .

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Figure 18. Configuration Menu (see also Table 15 for more information).

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| Config- uration Menu | Description | Function | Available Settings |
|----------------------------|---|------------------------------------|--|
| Input | | Control Input Setup | Input Type: Thermocouples, PtRh, PT100, NI120, amperages, voltages Engineering Units: °C, °F, °K, bar, %, %RH, pH, psi or none Decimal Point Position: Nearest 1/10 or 1/100 for DC inputs Scale Input Range (lower and upper limits): Min & Max range. Minimum range by default. Input Filter Time: OFF-100 Sec Cold Junction Compensation: Disable/Enable |
| | Provide primary | Control Input Calibration | Factory Calibration: Single Point Calibration: OFF, -400-+400° Two Point Calibration: Low Temp. Low Offset, High Temp, High offset |
| | control and high limit settings | High Limit Input Setup | Input Type: Thermocouples, PtRh, PT100, NI120, amperages, voltages Engineering Units: °C, °F, °K, bar, %, %RH, pH, psi or none Decimal Point Position: Nearest 1/10 or 1/100 for DC inputs Scale Input Range (lower and upper limits): Min & Max range Input Filter Time: OFF-100 Sec |
| | | High Limit Input Calibration | High Limit Process Variable: -250 Factory Calibration: Resets back to factory defaults Single Point Calibration: OFF, -400-+400° Two Point Calibration: Low Temp, Low Offset, High Temp, High Offset |
| Control | Set control actions, PID control options and setpoint limits | Primary Action Control | Reverse Action /Direct Action: Reverse applies primary power when below setpoint Primary Proportional Band: From ON-Off control or set width of band from 0.1 to 999.9 Integral Time (Auto-Reset): 1 sec to 99 min 59 sec or OFF Derivative Time (Rate): 1 sec to 99 min 59 sec or OFF Primary Cycle Time: 0.5 sec to 512 sec Primary Power Upper Limit: Minimum primary power from 1 to 99% available power. Value must be higher than the lower limit. Primary Power Lower Limit: Maximum primary power from 10 to 100% available power. Value must be lower than the upper limit. Setpoint Upper Limit: Maximum allowed control setpoint Setpoint Lower Limit: Minimum allowed control setpoint |

 Table 15. Configuration Menu in Tabular Format.

| Config- | Description | Function | Available Settings |
|---------------------------|--|--|---|
| uration | Description | i unotion | Available octango |
| Menu | | | |
| Output | Set rate of change toward Segment Target Setpoint | Output Configuration | Output [1-5] Usage: Set Alarm, Event, Cycle Complete, Running, or combinations Linear Output Usage: Set the desired type for any Linear Outputs fitted. From: 0-5, 0-10, 1-5, 2- 10V & 0-20, 4-20mA or 0-10VDC adjustable Transmitter PSU. Parameters: Unused, Retransmit PV, Retransmit SP, Control Power |
| Alarm | Set alarm options and high limit values | Alarm Configuration | Alarm [1-5] Usage: Set Alarm parameters: Unused, Process High, Process Low, PV-SP Deviation, Band, Signal Change Per Min, Input Signal Break, Control Loop, % Memory Used. High Limit Alarm Value: 1-1000 High Limit Alarm Hysteresis: Deadband on "safe" side of alarm, through which signal must pass before alarm deactivates. |
| Power Fail Recovery | Set Control Function on Power Failure | Restart Options | Manual Mode Recovery: Control Off, Restart Manual Mode Timer Recovery Method: Control Off, Restart Timer, Continue Timer |
| Communi cations | Modbus Communicat ion Settings | Set Up Communicatio ns | Modbus Parity Bit: None, Even, Odd Modbus Data Rate: 4800, 9600, 19200, 38400, 57600, 115200 Modbus Address: 1-255 |
| Recorder | Options for recording methods and sample time | Start and stop the Data Recorder | Stop Recording: Start Recording: Recorder Status information: [see configuration menu] Delete Recording: |
| Clock | Set date and time for internal clock | Clock Configuration | Date format: dd/mm/yyyy or mm/dd/yyyy Set Date Set Day of Week (Choose day of week) Set Time (hh/mm/ss format) |
| Display | Set options, language, screen color inverted display | Display Configurations | Language: English or [Alternate language chosen at time of order] Display Color: Green to red on alarm, Red to green on alarm, Green, Red Invert Display: Standard or negative display image Display Contrast: 0-100 |
| Lock Code | Set lock code options | Lock Configurations | Configuration: Off, 1-9999 Tuning: Off, 1-5000 USB Menu: Off, 1-7000 Recorder Menu: Off, 1-9999 Profile Setup: Off, 1-9999 |
| Reset to Defaults | Factor default options | Reset to Factory Configuration | Reset All Parameters to Factor Defaults? All Setting Will be Lost! |

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5.6.1. Alarm Configuration

5.6.1.1. Access the Configuration Menu

Access the Protocol 3 controller Configuration Menu,(and sub-menus) by first ensuring the controller is in Cycle Complete state (that is, not running), the control must be in its cycle complete state (not running), if it is in that state

- 1. Press to stop the control before proceeding.
- 2. Simultaneously press and if from **Select a Mode** to access the Main Menu.
- 3. From the Main Menu, navigate to **Configuration Menu** using and **W**. Highlight **Configuration Menu** and press **2**.
- 4. At the **Enter Configuration Mode Unlock Code** prompt, enter the appropriate code using and .
 - a. The default code is 10.
 - b. Press **2**. To enter **Configuration Menu**.

5.6.1.2. Work with the Alarm Menu

The alarm menu allows you to configure the five customizable alarms along with configuring Hi Limit settings. Table 16 describes the possible alarm settings (see Glossary of Terms for alarm and parameter descriptions).

1. From the Configuration Menu, use and to scroll to and highlight Alarm

Configuration, then press *Lee* to access the Alarm Configuration Menu.

2. Press to move forward through the different parameters in the menu, and

to enter the setting for a parameter, **build** to move back through the parameters.

3. Press and together (simultaneously) to return to the **Configuration Menu**.

Table 16. Protocol 3 Possible Alarm Settings.

| Alarm Selection | Parameter 1 | Parameter 2 | Parameter 3 |
|-----------------|-------------|----------------------------|---------------|
| Process High | Alarm Value | Alarm Hysteresis (Degrees) | Alarm Inhibit |
| | (Degrees) | | |

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| Alarm Selection | Parameter 1 | Parameter 2 | Parameter 3 |
|--------------------|-----------------|------------------------------|---------------|
| Process Low | Alarm Value | Alarm Hysteresis (Degrees) | Alarm Inhibit |
| | (Degrees) | | |
| PV-SP Deviation | Alarm Value | Alarm Hysteresis (Degrees) | Alarm Inhibit |
| | (Degrees) | | |
| Band | Alarm Value | Alarm Hysteresis (Degrees) | Alarm Inhibit |
| | (Degrees) | | |
| Signal Change Per | Alarm Value | Minimum Duration | Alarm Inhibit |
| Min | (Degrees) | (Seconds) | |
| Input Signal Break | N/A | N/A | N/A |
| Control Loop | Loop Alarm | Manual Loop Alarm Time | N/A |
| | Туре | (mm:ss) (active only if loop | |
| | | alarm type is manual) | |
| % Memory Used | Alarm Value (%) | Alarm Inhibit | N/A |

5.6.1.3. Using Alarms to Switch Relay Outputs

The Protocol 3 controller allows alarm states to trigger any of the five relay outputs on the controller. Each output can be set to a specific alarm or multiple alarms using the **Or Alarms** and **Alarm and Events** functions. To configure an alarm state to trigger a relay output:

1. From **Configuration Menu**, use and **w** to scroll to and highlight **Output**

Configuration then press to access the Output Configuration Menu.

2. Press to move forward through the different parameters in the menu, and

to enter the setting for a parameter, **but it is a parameter** to move back through the different parameters.

3. Press and together (simultaneously) to return to the **Configuration Menu**.

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5.6.1.4. Alarm Application Example

This alarm example configures the Protocol 3 controller for an application with an external alarm horn wired into Relay 1. The horn should sound if the process value temperature drops two degrees below or rises five degrees above the setpoint temperature of 200 degrees.

- 1. Access the **Configuration Menu** by following the directions in Section 5.6.1.1 Accessing Configuration Menu.
- 2. From the Configuration Menu, navigate to and select Alarm Configuration.
- 3. Navigate and select **Process High** for **Alarm 1 Type** and press
- 4. Navigate to change Alarm 1 Value to 205 and press
- 5. Navigate to change Alarm 1 Hysteresis to 0 and press
- 6. Navigate to select Uninhibited for Power-up Inhibit Alarm 1? and press
- 7. Navigate and select Process Low for Alarm 2 Type and press
- 8. Navigate to change Alarm 2 Value to 198 and press
- 9. Navigate to change Alarm 2 Hysteresis to 0 and press
- 10. Navigate to select Uninhibited for Power-up Inhibit Alarm 2? and press
- 11. Press and together to return to the **Configuration Menu**.
- 12. Navigate to **Output Configuration** and press
- 13. Navigate to and select **Or Alarms** for **Output 1 Usage** and press
- 14. Navigate to and select Alarm 1 | 2 for Output 1 Alarms to OR and press
- 15. Press and together to return to the **Configuration Menu**.

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| Term | Description |
|---|--|
| Alarm Hysteresis | Alarm hysteresis is the deadband on the safe side of an alarm (that is, the side of the alarm that is below the high alarm value or above the low alarm value). The signal must pass through this deadband before the alarm deactivates. |
| Alarm Inhibit (Not functional on Firmware | Alarm Inhibit prevents unwanted process or deviation alarm activation at power- up or when the controller setpoint is changed. The alarm activation is inhibited until a safe condition is present. The alarm operates normally from that point on. |
| 2.3 or lower) | For example, when the alarm is inhibited, a low alarm will not activate at power- up until the process value first rises above the alarm point than falls back below. |
| Input Signal Break Alarm | If the signal from the process value input is broken the process value will display OPEN and the alarm will activate. |
| Loop Alarm | A loop alarm detects faults in the control feedback loop by continuously monitoring process variable response to the control output(s). If one of the five alarms is defined to be a loop alarm, it repeatedly checks if the PID control output is at saturation. If saturation is reached (0% or 100% power for single control type), an internal timer is started. Thereafter, if the output has not caused the process variable to be corrected by a predetermined amount (V) after time (T) has elapsed, the alarm becomes active. |
| | Subsequently, the alarm repeatedly checks the process variable and the PID output. When the process variable starts to change value in the correct sense or when the PID output is no longer at the limit, the alarm is deactivated. |
| | For PID control, the loop alarm time (T) can be automatic (twice the Integral Time value) or set to a user defined value. Correct operation with the automatic loop alarm time depends upon reasonably accurate PID tuning. The user defined value is always used for On-Off control, and the timer starts as soon as an output turns on. |
| | The value of V depends on the input type. For Temperature inputs, $V = 2^{\circ}C$ or 3°F. For Linear inputs, $V = 10 \times LSD$ (Least Significant Digit—smallest incremental value that can be show at the defined display resolution). |
| % Memory Used Alarm | The Protocol 3 controller can record data at a set interval. If the percentage selected of the memory capacity of the recorded data is exceeded the alarm will activate. |
| Process Value Alarms | Three types of process alarms are implemented in the Protocol 3: High , Low , Band . If the process variable passes the boundary, the alarm activates as depicted in Figure 19 |
| PV-SP Deviation Alarm | The control subtracts the process value from the setpoint. If the resulting value exceeds the alarm value setting the alarm will activate. |
| Signal Change Per Min Alarm | An alarm based on the rate of change in the measured process variable. If the PV changes at a rate greater than the alarm level per minute, the alarm will activate. The rate of change must be above the alarm threshold for longer than the Minimum Duration Of Change time, before the alarm will change state. Caution: If the duration is less than this time, the alarm will not activate no matter how fast the rate of rise. |

5.6.1.5. Glossary of Alarm Terms

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Figure 19. How High, Low and Band process alarms are implemented.

5.6.2. Working with Calibration Offsets

Calibration offsets allow configuration for oven temperature variations. Enter calibration offsets through the **Configuration Menu** and **Input Configuration**.

5.6.2.1. Access the Configuration Menu

To access the **Configuration Menu** and all sub-menus, the controller must be in its Cycle Complete or Stopped state (that is, not running). If the controller is not in the Stopped state, press

to stop the controller before proceeding.

- 1. Press and together from the **Select a Mode** screen to access the Main Menu.
- 2. From the Main Menu, navigate to and select (highlight) the **Configuration Menu**. Press
- 3. A prompt will appear to enter an unlock code. Enter the correct code (the default code is

| | | | $\mathbf{\nabla}$ | | r | | | |
|-------|--------|-------|-------------------|-------|-----------|-------------------|----------------|--|
| 0010) | with 🗖 | and 🗖 | then then | press | to access | the Config | guration Menu. | |

5.6.2.2. Working with Input Configuration

Input Configuration allows you to configure items associated with the Control Input Setup, Control Input Cal., High Limit Input Setup and High Limit Input Cal. Control calibration offset parameters are located in the Control Input Cal.

To work with Input Configuration:

- 1. Navigate from the **Configuration Menu** to and highlight **Input Configuration**. Press
- 2. Navigate to and select **Control Input Cal.** Press
 - a. Three options present: Factory Calibration, Single Point Calibration, Two Point Calibration.
 - b. Only one option can be active at any given time. The highlighted choice becomes the active choice.
- 3. Navigate to and select the desired choice. Press to configure the settings within that choice.

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5.6.2.3. Factory Calibration

Factory Calibration means there is no calibration offset. Selecting Factory Calibration disables the Single Point Calibration and Two Point Calibration options. There are no settings to configure for Factory Calibration.

5.6.2.4. Single Point Calibration

The Single Point Calibration screen shows the current value by which the process input (PV) is offset. **This offset value will be the maintained throughout the controller's input range.** For example:

- 1. The controller displayed an oven temperature of 100 degrees with the **Calibration Offset** set to **OFF**.
- 2. But an independent measurement of oven temperature reveal an actual temperature of 110 degrees inside the oven
- 3. Use and to enter a **Calibration Offset** of 10 degrees. This Calibration Offset increases the displayed temperature by 10 degrees to match the actual temperature measured in the oven.



5.6.2.5. Two Point Calibration

Two Point Calibration provides a way to choose two temperature points with two different offsets. The actual offset at any given temperature will be interpolated between the chosen points and extrapolated above and below the chosen points. For example:

- Given the settings of:
 - Calibration Low Temp = $100 \degree C$
 - Calibration Low Offset = $1 \degree C$
 - Calibration High Temp = $200 \degree C$
 - Calibration High Offset = $2 \degree C$
- The offset at an oven temperature of 0 °C would be 0 °C, the offset at 150 °C would be 1.5 °C, and the offset at 300 °C would be 3 °C.

To set Two Point Calibration:

- 1. Use and to change the value of **Calibration Low Temp.** Press
- 2. Use and to change the value of **Calibration Low Offset**. Press
- 3. Use and to change the value of **Calibration High Temp.** Press



4. Use and to change the value of **Calibration High Offset**. Press

Example of Two Point Calibration:

- With a controller set to Factory Calibration (no offset)
- The display on the control read 100 °C and the actual temperature measured 99 °C.

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- If the display on the control read 200 °C and the actual temperature measured was 195°C
 - Enter the following settings for Two Point Calibration:
 - \circ Calibration Low Temp = 100, Calibration Low Offset = -1
 - \circ Calibration High Temp = 200, Calibration High Offset = -5

Return to the Main Menu by simultaneously pressing

5.6.3. Setting Up Remote Communication

Remote communication between the Protocol 3 controller and a PC running the Despatch Protocol Manager software involves providing each controller with a unique address and following the communication protocol procedures. Up to 32 separate controllers can be run from a PC running the Despatch Protocol Manager software. See the Protocol Manager Instruction Manual for the complete set-up procedure.

5.7. Automatic Tuning



Despatch does not recommend the use of Automatic Tuning. In most oven applications, standard configuration has been optimized.

Access Automatic Tuning through the Main Menu (Section 5.2.4). The Automatic **Tuning** menu displays all the auto-tuning options provided in the unit. Table 17 provides additional information of each option.

- 1. Simultaneously press and
- 2. Navigate to Automatic Tuning using
- to Enter Automatic Tuning Mode Unlock Code. 3. Press
- to reach **0010**, the Mode Unlock Code. 4. Press
- to step through and accept all automatic tune options. 5. Press

To manually tune the controller, refer to **Control Configuration** in the **Configuration Menu** (Section 5.6).

Table 17. Automatic Tuning Options.

| Menu Item | Description |
|-----------|---|
| Pre-Tune | A "single-shot" routine that disengages when complete. |
| Self-Tune | Continuous tuning routine that must be manually disengaged. |

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Auto Pre-Tune If active, Pre-tune will attempt to run at every power up.

Automatic tuning will not engage if proportional band is set to ON/OFF control.

Pre-tune and Auto Pre-Tune will not engage if the setpoint is ramping or the Process Variable is < 5% of span from setpoint.

5.8. Product Information

Access **Product Information** through the Main Menu (Section 5.2.4). **Product Information** provides detailed information on the unit's software and hardware, such as calibration, firmware and production revision. Table 18 detailed description of the information is provided in the table below.

Press it o step through and accept all product information options.

| Menu Item | Description |
|---------------------------|---|
| Input Calibration Status | Calibration status of mVDC, VDC, mADC, RTD and |
| | Thermocouple CJC inputs. All should display as Calibrated |
| Optional Features | USB Port; Data Recorder (includes USB Port) or Profiler. |
| Firmware Information | Type and version of firmware. |
| Product Revision Level | Software and Hardware revision levels |
| Serial Number Information | Instrument serial number. |
| Date of Manufacture | Date of manufacture |

Table 18. Product Information Details.

5.9. Service Information

Access **Service Information** (Figure 20) through the Main Menu (Section 5.2.4). The **Service Information** menu displays contact information for service, sales or technical support.

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Figure 20. Service Information Screen.

5.10. Remote Operation

The Protocol 3 controller is equipped for remote operation using the Despatch Protocol Manager software. A PC running Despatch Protocol Manager software can access, operate and log data for up to 32 Protocol 3/Protocol Plus-equipped ovens.

See the Protocol Manager Instruction Manual for complete operation instructions.

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5.11. Setting Up Digital Inputs

The Protocol 3 controller can be run by external inputs wired to the controller from an external source such as a PLC or switches on a control panel (Figure 21 displays standard digital input wiring).



Figure 21. Standard Digital Input Wiring.

Enable Digital Inputs through the **Profile Menu**, then **General Configuration** and set **Remote Profile Control** to **Enable**.



The external run operation can **Run**, **Hold** or **Stop** profiles indexed in positions 1-7 in the memory of the control. Table 19 shows the profile selection.

| Input 1 | Input 2 | Input 3 | Index Selection | | | |
|---------|---------|---------|-----------------|--|--|--|
| ON | OFF | OFF | 1 | | | |
| OFF | ON OFF | | 2 | | | |
| ON | ON | OFF | 3 | | | |
| OFF | OFF OFF | | 4 | | | |

Table 19. Input settings.

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| Input 1 | Input 2 | Input 3 | Index Selection | | |
|---------|---------|---------|-----------------|--|--|
| ON | OFF | ON | 5 | | |
| OFF | ON | ON | 6 | | |
| ON | ON | ON | 7 | | |
| OFF | OFF OFF | | none | | |

Input 4 controls the action of the selected profile in the following way:

- Switch from OFF to ON to **Start** the selected profile or continue the profile if it is currently in **Hold**.
- Switch from ON to OFF to **Hold** a profile that is running.
- Switch from ON to OFF will **Stop** a profile that is running if Input 1-3 are also OFF.

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6. Maintenance

6.1. Replacement Parts

To order or return parts, contact the Despatch Global Service Network. The Service Products features our Response Center for customer service. When returning parts, a Despatch representative will provide you with an RMA (Return Material Authorization) number. Attach the RMA number to the returned part for identification. When ordering parts, expedite your process by providing model number, serial number and part number.

| Global Headquarters | Contact | Service & Technical | | |
|---------------------|------------------------------------|------------------------------|--|--|
| | | Support | | |
| Despatch Industries | International/Main: 1-952-469-5424 | Service: 1-952-469-8230 | | |
| 8860 207th Street | US toll free: 1-888-337-7282 | US toll free: 1-800-473-7373 | | |
| Lakeville, MN 55044 | Fax: 1-952-469-4513 | Service @despatch.com | | |
| USA | info@despatch.com | | | |
| | www.despatch.com | | | |

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7. Troubleshooting

7.1. Error Messages and Alarm

Table 20 lists the more common error messages, the possible problems and remedies.

| The set and the se | | | | | | |
|--|--|--|--|--|--|--|
| Alarm Status | Possible Problem | Next Step | | | | |
| Hi-Limit LED ON | Problem with thermocouple Hi-limit setpoint has been exceeded. | Once the problem has corrected, press Reset . | | | | |
| DEV HOLD LED flashing | Oven temperature has not entered (or dropped out of) the Auto Hold band and the soak timer has stopped | Program a slower ramp rate or if oven is not heating check heater circuit. | | | | |
| Top PV displays OPEN | Control thermocouple is disconnected or broken | Repair or replace the thermocouple. | | | | |
| HLPV displays OPEN | High Limit thermocouple is disconnected or broken | Repair or replace the the thermocouple. | | | | |

Table 20. Error Messages and Next Steps.

7.2. Controller Firmware Revision

Refer to the Protocol 3 Controller Owner's Manual for instructions on how to enter Product Information. Protocol Manager Software requires Version 2.3 or later firmware for the Protocol 3 controller. If the control is version 2.2 or earlier contact Despatch for a replacement.

7.3. Troubleshoot Protocol Manager/Protocol 3 Controller Communication

For problems communicating between the Protocol Manager and Protocol 3 controller, check each controller's communication page for these settings:

- Address
 - Assign each controller/oven using an RS422/RS485 interface a unique address.
 - \circ Default = 1
- Baud Rate
 - For problems communicating, try a lower baud rate. But start with the default baud rate.
 - \circ Default = 19.2K
- Parity
 - Leave parity at the default setting
 - \circ Default = None

In addition to checking for proper settings:

- Check cabling between the computer running the software and the oven (Figure 22)
- Review schematics for older model serial converters (Figure 23)
- Review schematics for newer model serial converters (Figure 24)
- Review schematics for USB converter (Figure 25)

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Review the Protocol Manager manual for specific tips and techniques for troubleshooting communication problems



Figure 22. Check Cabling.

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Figure 23. Older model serial converter schematic.







Figure 25. USB Converter Schematic.

8. Appendices

8.1. Standard Products Warranty



Standard Products **Product Warranty**

Products Covered by this Warranty

This warranty (the "Warranty") applies to the following Despatch products: LEB, LBB, LAC, LCC, LCD, RAD, RFD, TAD, TFD, PN, PTC, PCC.

Parts and Materials

Despatch warrants all parts and materials to be free from defects

- in material and workmanship for a period of:
 five (5) years from date of shipment for laboratory oven electric heaters;

electric heaters;
two (2) years from date of shipment for Protocol 3 and DES 2000 temperature controllers; and
one (1) year from the date of shipment, or 2,000 hours of operation, whichever occurs first, for all other components of products covered by this Warranty.
During the applicable Warranty period, Despatch will repair or replace, at Despatch's option, parts and materials covered by this Warranty. Warranty

Labor

During the first 90 days of the Warranty period, Despatch will pay labor costs incurred to remove defective parts and materials, and to reinstall repaired or replacement parts and materials, and to reinstall repaired or replacement parts or materials; provided, however, that Despatch's obligation to pay such labor costs shall be subject to the limitation that the removal and/or reinstallation service must be performed by a Despatch-authorized technician from Despatch's worldwide network of factory-trained professionals at a location within the contiguous United States.

Transportation Costs

All transportation costs to transport defective parts or materials to Despatch, and to transport repaired or replacement parts or materials to Customer, shall be the responsibility of the Customer.

Terms and Conditions

This Warranty shall be deemed valid and binding upon Despatch if and only if the Customer:

- installs, loads, operates, and maintains the covered product supplied hereunder in accordance with the instruction manual provided upon delivery and product labeling affixed to the subject equipment:
- 2 if applicable, follows the Emergency Procedure set forth in this Warranty; and contacts Despatch's Helpline at 1-800-473-7373 for 3.
- assistance in diagnosing and troubleshooting the problem immediately upon discovering any damage or malfunction. Despatch's reasonable determination as to whether a repair,

replacement, or service is covered by this Warranty shall be final and binding.

Exclusions

This Warranty DOES NOT cover: 1. damage or malfunctions, or expenses incurred in the process of diagnosing and/or repairing damage or malfunctions, resulting from any of the following: operator error, misuse, abuse, inadequate preventive maintenance, normal wear and tear, service or modifications by other than Despatch authorized technicians, use of the covered product that is inconsistent with the operation manual or labeling, acts of nature (including, without limitation, floods, fire, earthquake, or acts of war or civil emergency), internal or external corrosion, or non-conforming utilities (including, without limitation, electrical, fuel supply, environmental and intake/exhaust installations);

- repair or replacement of parts or materials designed and intended to be expendable or consumable; refrigerants, filters, lamps:
- tamps, routine maintenance; or labor costs incurred for troubleshooting, diagnostics, or testing (except for testing required to verify that a covered defective part or material has been repaired). 4.

Limitations of Liability

Despatch shall not, in any event, be liable for indirect, special, consequential, incidental, or punitive damages or penalties of any kind, including, without limitation loss of revenue, profits any kind, including, without limitation loss of revenue, profits or business opportunities resulting from interruption of process or production. In no event shall Despatch be liable for damages in excess of the amounts paid by Customer to Despatch with respect to the applicable product(s). This Warranty does not cover, and Despatch shall not be liable for any losses, costs, damages or expenses resulting from delays in diagnosing or repairing the products, supplying or obtaining replacement parts or materials, strikes, labor stoppages or shortages, fires, accidents, government acts or regulations, or any other causes beyond the control of Despatch other causes beyond the control of Despatch.

Non-Compliance By Customer

Despatch reserves the right to suspend and withhold service under this Warranty in the event of non-compliance by the Customer to any terms and conditions of this Warranty or the applicable purchase order or invoice. Further, Despatch shall not be liable for any loss of production, expenses, and inconveniences incurred due to such suspension.

Customer Furnished Equipment Warranty Limitation

This Warranty does not cover diagnosis or repairs of defects in or caused by, lack of performance of, or fitness for purpose of customer-supplied parts or equipment unless specifically noted in the Despatch written order acceptance confirmation.

Performance Commitment

Despatch provides no guarantee of process performance or fitness for purpose, unless specifically noted otherwise in Despatch written order acceptance confirmation. Despatch is providing equipment with design parameters specific only to its equipment.

Procedure Upon Discovery of Defects and Emergencies

In the event Customer becomes aware of any defect in the applicable products, Customer must immediately: (a) shut off fuel or energy supply (gas and electricity), (b) call for emergency assistance, if needed, and (c) notify Despatch Service.

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| e-mail service@despatch.com; www.despatch.com |

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8.2. Modbus Programming

For information on Modbus programming, refer to the Despatch web page (www.despatch.com) to search for and download the "Modbus Programming Manual" version 3 (Rev 3/13) or later.

8.3. Programming Worksheet

See Section 5.3 for help with completing Programming Worksheet (Table 21).

| Profile Name: | | | | | | | | | |
|-----------------|---------|----------|------|----------------------|--------|---|---|---|---|
| Profile Number: | | | | | | | | | |
| | Commont | Tanat | | Auto Hold Type | Events | | | | |
| Segment | Туре | Setpoint | Time | | 1 | 2 | 3 | 4 | 5 |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
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